BLACK WEEK 2026 – DEERHORN

PROMOTION TERMS AND CONDITIONS

9–30 November 2026 – early access for eligible newsletter recipients

16–30 November 2026 – access for all customers

Organiser: Deerhorn Sp. z o.o. | Store: deerhornfurniture.com

§ 1. General Provisions

1. These Terms and Conditions set out the rules for participating in the “Black Week 2026” promotion (hereinafter: the “Promotion”).

2. The organiser of the Promotion is Deerhorn Sp. z o.o., ul. Mieszczańska 29/11, 50-201 Wrocław, Poland, KRS 0000992231, NIP 8982282925, REGON 523165199 (hereinafter: the “Organiser”).

3. The Promotion is conducted in the online store at https://deerhornfurniture.com/ (hereinafter: the “Store”).

4. The Promotion is valid: (a) from 9 to 30 November 2026 for customers who have received a newsletter granting early access; (b) from 16 to 30 November 2026 for all Store customers.

5. The Promotion ends on 30 November 2026 at 23:59 Polish time.

6. Participation in the Promotion is voluntary. Matters not regulated herein are governed by the Store Terms and Conditions and applicable law.

§ 2. Definitions

1. Customer – a natural person, legal person or organisational entity making purchases in the Store.

2. Order – an order for products placed by a Customer and accepted for fulfilment.

3. Free Gift – one of the three products listed in § 4, offered as an additional item free of charge.

4. Qualifying Order – a single Order with a total product value of at least EUR 1,500.00 gross after discounts, excluding delivery costs and additional services.

5. Delivery Address – the full address to which the products are delivered, including a unit number if one has been assigned.

§ 3. Promotion Rules

1. Customers may purchase products covered by the Black Week offer at the prices displayed in the Store.

2. A Customer who meets the Promotion requirements may receive one Free Gift in accordance with §§ 4–6.

3. The Free Gift cannot be exchanged for cash or a cash equivalent, subject to applicable law.

4. Promotions and discount codes cannot be combined unless the Organiser expressly permits this.

5. When advertising price reductions, the Organiser complies with applicable rules on displaying the lowest price in the 30 days preceding the reduction.

§ 4. Conditions for Receiving a Free Gift

1. A Customer who places a Qualifying Order with a value of at least EUR 1,500.00 gross during the Promotion is entitled to choose one of the following three Free Gifts:

(a) Mimas loft-style office coat rack made of wood and metal, in black or white, as selected by the Customer. https://deerhornfurniture.com/shop/office-clothes-hanger-from-wood-and-metal-loft-mimas/

(b) Loft-style side table made of wood and metal, in the version shown on the product page. https://deerhornfurniture.com/shop/loft-table-of-wood-and-metal/

(c) Loft-style waste bin made of wood and furniture board, in black or white, as selected by the Customer. https://deerhornfurniture.com/shop/trash-basket-of-wood-and-panels-in-loft-style/

2. The Customer may choose only one of the three Free Gifts listed. For the Mimas coat rack and the waste bin, the Customer may select black or white.

3. The Qualifying Order value is calculated from the total gross value of products after discounts, excluding delivery, carrying-in, assembly and other additional services.

4. The EUR 1,500.00 gross threshold must be reached within a single Order. The values of separate Orders cannot be combined.

5. Exceeding the threshold, even multiple times, does not entitle the Customer to additional Free Gifts.

6. The award of a Free Gift is subject to the limit set out in § 5: a maximum of one Free Gift per Delivery Address throughout the Promotion.

7. The Free Gift is an additional benefit linked to a purchase and cannot be ordered separately under the Promotion.

§ 5. Free Gift Limit – One Free Gift per Delivery Address

1. Throughout the Promotion, a maximum of one Free Gift may be granted per Delivery Address, regardless of the number or value of Orders, the number of customer accounts or the number of transactions.

2. This restriction also applies where the Customer: (a) places several Orders each worth at least EUR 1,500.00 gross; (b) splits planned purchases into several Orders; (c) uses different accounts, email addresses or telephone numbers; (d) changes recipient details in order to obtain additional Free Gifts.

3. Where several Qualifying Orders relate to the same Delivery Address, the Free Gift is generally granted with the first Order meeting the Promotion requirements.

4. The Organiser may verify Order details to the extent necessary to monitor compliance with the Free Gift limit.

5. If deliberate circumvention of the restriction is identified, the Organiser may refuse to grant an additional Free Gift, stating the reason for refusal.

6. Separate, genuinely independent purchasers using the same building, e.g. businesses operating in separate premises, may be assessed individually following verification.

7. Refusal to grant an additional Free Gift does not affect fulfilment of a validly placed Order for paid products.

8. The limit applies jointly to the early-access and general-access periods of the Promotion, i.e. from 9 to 30 November 2026.

§ 6. Selection, Award and Delivery of the Free Gift

1. The Customer selects one of the three Free Gifts when placing an Order using the mechanism available in the Store.

2. The Organiser is not obliged to remind the Customer of the opportunity to receive a Free Gift or to contact the Customer to make a selection.

3. If the Customer does not select a Free Gift when placing the Order, the gift will not be added or shipped automatically.

4. A Customer who met the Promotion requirements but did not select a Free Gift when placing the Order may independently contact the Organiser to request that it be added later.

5. The Organiser will allow the Free Gift to be awarded later if the Customer meets the Promotion requirements, has not previously exercised the entitlement, and it is possible to add the gift to the Order or ship it separately.

6. Selecting a Free Gift later does not require cancellation of the original Order or placement of a new Order.

7. The Promotion does not provide for a predetermined overall limit on the number of Free Gifts. Each Qualifying Order carries an entitlement to one Free Gift, subject to § 5.

8. If the selected Free Gift is temporarily out of stock, particularly due to high demand for the Promotion, the Organiser may deliver it later in a separate shipment.

9. Temporary unavailability of a Free Gift does not result in loss of the entitlement if the Customer has successfully selected it and meets the Promotion requirements.

10. The Organiser will inform the Customer of the temporary unavailability of the Free Gift and the expected delivery date and, where necessary, agree a new date with the Customer.

11. The Organiser bears the costs of any subsequent separate shipment of the Free Gift.

12. Temporary unavailability of the Free Gift does not delay delivery of the other products unless the parties agree otherwise.

13. The Organiser will not unilaterally replace a selected and confirmed Free Gift with another product without the Customer’s consent.

14. The rules on subsequent delivery do not restrict the Customer’s rights under laws concerning non-performance or improper performance of obligations.

§ 7. Returns and Withdrawal from the Contract

1. Participation in the Promotion does not restrict the Customer’s statutory rights, in particular consumer rights relating to withdrawal from a distance contract and lack of conformity of goods with the contract.

2. Statutory exceptions to the right of withdrawal may apply to products made to individual specifications.

3. If, following partial withdrawal from the contract, the value of the products retained by the Customer falls below EUR 1,500.00 gross, the condition for receiving the Free Gift is no longer met.

4. In such a case, the Organiser may ask the Customer to return the Free Gift or agree on another lawful settlement of the promotional benefit.

5. Settlement of the Free Gift must not restrict the statutory right of withdrawal or constitute grounds for automatically deducting an unagreed amount from the refund due.

6. If the value of the retained products remains at least EUR 1,500.00 gross, the Customer retains the entitlement to the Free Gift, provided the other Promotion rules are met.

7. In the event of complete withdrawal from the contract, the rules for returning and settling the Free Gift are subject to applicable law.

8. A product complaint and the exercise of the Customer’s statutory rights do not automatically result in loss of the entitlement to the Free Gift.

§ 8. Complaints

1. The Customer may submit complaints concerning the operation of the Promotion, including the award, selection, delivery and settlement of Free Gifts.

2. Complaints may be submitted using the contact details at https://deerhornfurniture.com/contact/ or in writing to: Deerhorn Sp. z o.o., ul. gen. Komorowskiego 25, 23-400 Biłgoraj, Poland.

3. Customers are advised to provide the Order number, a description of the matter, the requested resolution and contact details enabling a response.

4. The Organiser responds to consumer complaints within 14 days of receipt, in accordance with applicable law.

5. These provisions do not restrict the Customer’s statutory complaint rights.

§ 9. Personal Data Protection

1. The personal data controller is Deerhorn Sp. z o.o., ul. Mieszczańska 29/11, 50-201 Wrocław, Poland.

2. Data may be processed for the purposes of fulfilling Orders, awarding and delivering Free Gifts, monitoring compliance with Promotion limits, handling complaints and meeting legal obligations.

3. The respective legal bases for processing are Article 6(1)(b), (c) or (f) of the GDPR.

4. The Organiser complies with the data minimisation principle.

5. Details of personal data processing are set out in the Store Privacy Policy.

§ 10. Final Provisions

1. These Terms and Conditions are made available free of charge on the Organiser’s website in a manner that allows them to be saved and reproduced.

2. The Organiser may amend these Terms and Conditions for justified reasons, provided that such amendments do not infringe rights already acquired by Customers.

3. Promotional materials should be consistent with these Terms and Conditions, particularly regarding the EUR 1,500.00 gross threshold, selection of the Free Gift and the limit of one Free Gift per Delivery Address.

4. These Terms and Conditions do not exclude or restrict statutory consumer rights.

5. Matters not regulated herein are governed by the relevant provisions of Polish law.

6. These Terms and Conditions apply to the Promotion running from 9 to 30 November 2026, subject to the access dates specified in § 1.

Organiser: Deerhorn Sp. z o.o.